



Sacred Heart Home knows that placing a loved one in the care of others is undoubtedly one of the most fearful and arduous decision a family makes together. Sacred Heart Home prides itself on listening, understanding, and partnering together to ensure the elder and their families have the necessary and best information possible to make this decision. Please feel free to use this checklist as a guide.

Sacred Heart Home Tour Checklist

Criteria	<u>Sacred Heart Home</u>	Facility #2
Greeted promptly and courteously?		
Is the Home free of odors?		
Is the home clean and free of clutter?		
Does the home have safety in mind?		
How long has the Administrator been in their position?		
How long has the Director of Nursing been in their position?		
Are the staff neat in appearance and respectful of visitors and other elders?		
Is the home noisy inside or out		
Is the home adequately staffed? Does the Home have consistent staffing assignments?		
Is the home in good standing with state inspectors? Recent Survey results readily available?		
Did the home adequately detail all of its services and fees?		
Does the Home serve balanced and nutritional meals? Special diets available?		
Does the Home accept Private Pay, Medicaid, Medicare, Other?		
Does the home have a resident advisory council?		
Does the home have social services available?		
Do elders have adequate leisure and meaningful activities available? Religious services and individual spirituality respected?		
Are your questions answered frankly, clearly, and in a timely manner?		